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## **PLAYER COOPERATION WITH FACILITY STAFF**

MCTA league players are reminded that they must cooperate with the many private clubs and membership facilities upon which we rely to offer the extensive tennis programming that we do. Facilities are less inclined to open their doors for our programs when they encounter rude or objectionable behavior, or a failure to respect facility regulations or personnel.

Simply stated, MCTA players often are guests and have no membership connection to a facility. Therefore, our players need to behave like guests—asking before taking and in all cases abiding by the host's rules.

Team captains and players should observe these guidelines at all times:

- While early arrival to a match provides comfort to captains and teammates, it can be disruptive to host site programming. Unless you are a club member, do not arrive at a facility site more than 35 minutes in advance of your match time.
- Follow all instructions or other guidance provided by facility staff.
- If you have a particular issue or problem, express your position calmly and professionally to the on-site staff; then accept whatever decision they make. (Feel free to e-mail Dave Pullen after the match if you believe the circumstances warrant MCTA follow-up.)
- Alcoholic beverages are never to be brought on site to, or consumed at, a League match in violation of facility policy. If a facility allows such beverages, consumption is limited to the areas designated by that facility. Alcoholic beverages on court are never permitted. Consumption by a spectator associated with a player in violation of this policy likewise is prohibited. Failure to abide by this policy is grounds for Grievance Complaint, and if upheld may result in player suspension.

To assure the goodwill of, and continued access to the many clubs and facilities that MCTA utilizes to provide match play to its members, MCTA members are obligated to respect all club policies, procedures or dictums. *Remember*, clubs control who has the privilege of access to their courts, and MCTA agrees as a pre-condition to its placing matches there to abide by club rules.

If a club documents instances of MCTA player(s) misbehavior, said player(s) will not be permitted to play MCTA matches at that site, and teams that schedule players to play at a facility where they have been declared ineligible will forfeit those courts. (If MCTA concludes that the facility determination or policy is inconsistent with its mission or equal-access tenets, it will relocate all matches scheduled at said club and no longer utilize its facilities.)